

Exercising the right from faulty performance (complaint)

First and last name.....

Address.....

Telephone and e-mail.....

DATAMATRIX s.r.o

ID: 08220697

At Folimance 2155/15, 120 00 Prague

info@eroute.cz

At day.....

Exercising the right from faulty performance (complaint)

dear,

on I am in your establishmentVojkovice 58, 362 73 Vojkovice nad Ohří..... / in your e-shopwww.eroute.ro..... purchased the following devices:

which showed this error:

Considering that this is apparently a rectifiable error, I am asking you to repair the goods, within the statutory period of 30 calendar days at the latest.

At the same time, I am asking you to issue a written confirmation of the application of the complaint stating when I exercised the right, what is the content of the complaint together with my right to repair, and then confirmation of the date and method of handling the complaint, including confirmation of the repair and the time duration.

Thank you in advance for the positive equipment

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(signature)

A copy of the purchase receipt